

# Quality and environmental policy

## AAS "BTA Baltic Insurance Company"

### APPROVED

by AAS "BTA Baltic Insurance Company"

29.10.2024 decision of the Management No. DEC-B-2024/013

Insurance joint stock company "BTA Baltic Insurance Company" is an insurance market leader in the Baltic States that offers a wide range of non-life insurance services.

**In accordance with the requirements of the ISO 9001:2015 and ISO 14001:2015 standards, AAS "BTA Baltic Insurance Company" UNDERTAKES:**

**To provide** insurance products in accordance with the wishes and requirements of customers and in accordance with existing rules, norms and standards.

**To be aware of and comply** with applicable laws and regulations and other binding requirements, including environmental laws and regulations, incl. stakeholder requirements that are binding on the company and applicable to the quality and environmental management system, incl. significant environmental aspects.

**Full responsibility** for the company's impact on the environment, as well as the company undertakes to take care of nature conservation and pollution reduction and prevention.

**To continuously improve** the implemented quality and environmental management system, as well as to improve the efficiency of the management system and to comply with its requirements.